

Barb Tender

Summary A dynamic, go-getter with a strong work ethic and solid customer service experience, who has made suggestions implemented by employer that saved \$3000 in the first 6 months.

- Skills**
- Cash registers
 - Customer service
 - Mixology
 - Staff supervision and delegation
 - Bar equipment maintenance

- Experience**
- The Palms Cove** **6/2000 to 8/2004**
Bartender
- Assist up to 300 customers during a four hour time period in a fast paced, stressful environment
 - Troubleshoot bar inventory issues, ordering supplies proactively to maintain appropriate inventory levels crucial for effective customer service
 - Problem solve and negotiate a diversity of customer service issues
 - Hire, train, and supervise bar staff of 6 in accordance with company customer service policies, procedures, and health/safety regulations

- Education**
- Temple University 8/2000 to present**
- Graduate December 2004 with BS degree in Chemistry
 - Dean's list all 8 semester so far